

# **REPORT ON THE WORKING OF THE LEGISLATION GOVERNING CONDITIONS OF EMPLOYMENT IN SHOPS, COMMERCIAL ESTABLISHMENTS, THEATRES, HOTELS AND RESTAURANTS DURING THE YEAR 2012**

## **1. Introduction**

The conditions of employment of the persons working in Shops and Commercial Establishments in the country are being largely governed by the Acts passed by the respective State Governments and the rules framed there under. In addition, there is also a Central Act, viz., the Weekly Holidays Act, 1942 which facilitates grant of weekly holidays for the employees covered under the respective State Acts. Labour Bureau brings out the report on the working of the Legislation Governing Conditions of Employment in Shops, Commercial Establishments, Theatres, Hotels and Restaurants every year on the basis of the annual Returns and the reports submitted by the State Governments/Union Territory Administrations to it. The present report is for the year 2012.

## **2. Scope, Coverage and Main Provisions of the Acts**

### **(a) State Acts**

The Acts passed by various State Governments and Union Territory Administrations and Rules framed thereunder regulate, *inter-alia*, the daily and weekly hours of work of the establishments, payments of wages, overtime, holidays with pay, annual leave, etc. These Acts apply in the first instance to Shops and Commercial Establishments, Restaurants, Hotels and Places of Amusement in certain notified urban areas and prohibit the employment of children below 14 years of age and working of women at night. The State Governments are, however, empowered to extend the application of the Acts to such other areas or to such categories of undertakings, as they may consider necessary. However, certain type of employees, such as those employed in a confidential capacity or where the work is of intermittent nature, are excluded from the provisions of the Acts.

### **(b) Central Act**

The Central Act known as the Weekly Holidays Act, 1942, provides for the grant of weekly holidays to persons employed in Shops and Commercial Establishments, etc. is operative only in those States which notify its application to specified areas within their jurisdiction.

Table I(A) and I(B) shows the areas covered by the various State Acts as well as the Central Act in different States and Union Territories during the year 2012.

### **3. Administration**

There is no uniform pattern of departments/organisations in different States in administering these Acts. In the States of Andhra Pradesh, West Bengal and Chandigarh (UT) these Acts are administered by the Chief Inspectors of Shops and Commercial Establishments whereas in other States they are administered by the Labour Commissioners or Factory Inspectors or by the Officials of the Health or Revenue Department.

### **4. Number of Establishments Covered and Persons Employed therein:**

The number of Shops and Commercial Establishments, etc. covered under the Acts and the number of persons employed therein during 2012 are presented in Table-II. The total number of establishments covered under the Act and persons employed therein during 2012 were 86,92,527 and 1,37,84,824 respectively. Out of these 65,46,203 (75.31%) were Shops, 16,75,817(19.28%) were Commercial Establishments, and 4,70,507 (5.41%) were Cinemas, Theaters, Hotels and Restaurants. The above establishments employed 52,02,268(37.74%), 70,05,080(50.82%) and 15,77,476 (11.44%) persons respectively.

It is observed from this Table that the total number of establishments covered under the Act was highest in Maharashtra (30,65,057 i.e 35.26%) followed by West Bengal (7,32,857 i.e. 8.43%), Uttar Pradesh (7,16,537 i.e. 8.24%) and Gujarat (7,02,957 i.e. 8.09%). The number of persons employed in the establishments was highest in Maharashtra (45,17,432 i.e. 32.77%) followed by Uttar Pradesh (22,12,906 i.e.16.05%), Karnataka (11,19,209 i.e. 8.12%) and Bihar (9,44,765 i.e.6.85%). **In some States, the number of establishments was on the higher side as compared to the number of persons employed as some establishments, especially Shops, were run exclusively by the proprietors themselves without engaging any employee.**

The number of Shops being run independently by the owners and those being run with the help of employees are presented in Table-III. The Table shows that out of 65,46,203 Shops, as many as 46,87,485 i.e. 71.61% shops were run independently by the

owners while the rest were being run with the help of employees with or without family members.

### **Enforcement**

Normally, Administrative authorities follow the policy of persuasion for ensuring compliance with the provisions of the Acts and institute prosecutions only as a last resort in extreme cases of continuing defaults.

The data on inspections made, prosecutions launched, cases disposed of by Courts and the amount of fines realised during 2012 are presented in Table-IV. In all the States and Union Territories which have submitted returns during the year, the Agencies Administering the Act conducted 14,33,841 inspections, 89,520 prosecutions launched and the courts disposed off 70,787 cases and realised an amount of Rs.9,31,80,112 as fine from the defending establishments. During the year, Maharashtra has the highest number of inspections reported; i.e. 6,17,324 (43.05%), Chandigarh has the highest number of prosecutions launched (26,841 i.e. 29.98%) and the highest number of cases disposed off (26,510 i.e. 37.45%). The maximum amount of fine was realised in Maharashtra i.e. Rs.7,41,45,313.

The irregularities detected during the period under report were attributed to non-payment of wages, arrears, bonus, overtime, leave with wages, non-maintenance of prescribed records and registers, non-display of notices and non-observance of working hours, weekly holidays, etc.

### **Limitations of the Statistics:**

Furnishing of data is a statutory obligation under the Act. The agencies responsible for administering the Act are under obligation to submit the returns by 31<sup>st</sup> March of the following year. However, the States of Jharkhand and Odhisha do not submit the returns till November 2014 despite repeated reminders resulting in delay in bringing out the review.

The present review is based on the data supplied by 23 States and 4 Union Territories. Similarly, the review does not include information pertaining to the States/Union Territories of Arunachal Pradesh, Nagaland, Sikkim, Dadra & Nagar Haveli, Daman & Diu and Lakshadweep as these Acts are not in vogue in these States/Union Territories.

**Table-I (A) State-wise Coverage of Shops and Commercial Establishments under the State Acts During the year 2012**

| Sl. No. | State / Union Territory | Name of the Act  | Areas Covered  |
|---------|-------------------------|--|--|
| 1       | 2                       | 3  | 4  |
| 1.      | Andhra Pradesh          | The Andhra Pradesh Shops and Establishments Act, 1988  | All the areas of the State   |
| 2.      | Assam                   | The Assam Shops and Establishments Act, 1971   | Guwahati Municipal Corporation, 127 Urban, Semi-urban, Rural areas and Karbi Anglong & Dima Hasao  |
| 3.      | Bihar                   | The Bihar Shops and Establishments Act, 1953   | 182 Areas.   |
| 4.      | Chhattisgarh            | Coverage of Shops & Commercial Establishments Act, 1958  | Areas covered have not been reported in the annual return  |
| 5.      | Goa                     | Goa, Daman & Diu Shops and Establishments Act, 1973  | All Districts of Goa and Banks (Nationalised, Scheduled, Co-operative Banks and Insurance Companies)   |
| 6.      | Gujarat                 | The Shops and Establishments Act, 1948   | 134 Local Authorities  |
| 7.      | Haryana                 | The Shops and Commercial Establishments Act, 1958  | Throughout the State   |
| 8.      | Himachal Pradesh        | The Himachal Pradesh Shops & Commercial Establishments Act, 1969   | 58 Places  |
| 9.      | Jammu & Kashmir         | The J&K Shops and Commercial Establishments Act, 1966  | 55 Towns/Places  |
| 10.     | Karnataka               | The Karnataka Shops and Commercial Establishments Act, 1961  | Whole State  |
| 11.     | Kerala                  | The Kerala Shops and Commercial Establishments Act, 1960   | Whole State  |
| 12.     | Madhya Pradesh          | The Madhya Pradesh Shops and Establishments Act, 1958  | 363 Towns in 50 Districts  |
| 13.     | Maharashtra             | The Maharashtra Shops and Establishments Act, 1948   | 241 Local areas  |
| 14.     | Manipur                 | Manipur Shops & Establishment Act, 1972  |  |
| 15.     | Meghalaya               | Shops and Commercial Establishments Act, 2003  | The whole State of Meghalaya   |
| 16.     | Mizoram                 | Mizoram Shops & Establishments Act 2010  | 1) Aizawl Municipal Council area, Lungei town area, Saiha town area, Champai town area<br>2) Educational Institutions for private gains, Residential Hotels providing meals and accommodation, Auctioneers, Banks, Insurance organisations, commission agents, money changers, Journalist and printing establishments. |
| 17.     | Punjab                  | The Punjab Shops and Commercial Establishments Act, 1958   | Whole State  |
| 18.     | Rajasthan               | The Rajasthan Shops and Commercial Establishments Act, 1958  | 35 Places  |
| 19.     | Tamil Nadu              | The Tamil Nadu Shops and Commercial Establishments Act, 1947<br>Tamil Nadu Industrial Establishments (National | Whole State of Tamil Nadu  |

|     |                           |  |  |
|-----|---------------------------|--|--|
| 20. | Tripura                   | & Festival Holidays) Act, 1958<br>The Tripura Shops and Establishments Act, 1970   | Municipal areas of Agartala town & Sub-Divisional Towns of Dharamanagar, Kailashahar, Khowai, Radhakishorepur (Udaipur) & Belonia in Tripura |
| 21. | Uttar Pradesh             | The Uttar Pradesh Dookan Aur Vanijaya Adhishthan Adhiniyam, 1962   | Whole State  |
| 22. | Uttarakhand               | The Uttarakhand Dookan Aur Vanijaya Adhishthan Adhiniyam, 1962   | 64 Urban Areas   |
| 23. | West Bengal               | The West Bengal Shops and Establishments Act, 1963   | Whole State  |
| 24. | Andaman & Nicobar Islands | The Shops & Commercial Establishments Act and Weekly Holidays Act, 1942  | Areas covered have not been reported in the annual return.   |
| 25. | Chandigarh                | The Punjab Shops and Commercial Establishments Act, 1958   | Union Territory of Chandigarh  |
| 26. | Delhi (NCT)               | The Delhi Shops and Establishments Act, 1954   | The whole national capital territory.  |
| 27. | Puducherry                | The Puducherry Shops and Commercial Establishments Act, 1964, the Puducherry Catering Establishments Act, 1964 and the Puducherry Industrial Establishments (National and Festival Holidays) Act, 1964 | The whole Union Territory which comprises four regions viz., Puducherry, Karaikal, Mahe and Yanam  |

Note: The remaining States/Union Territories did not furnish the Annual Returns for the year 2012

**Table – I (B) Coverage under the Weekly Holidays Act, 1942 during 2012**

| Sl.No. | State/Union Territory       | Area Covered   |
|--------|-----------------------------|--|
| 1.     | Karnataka                   | Murnad, Bhagamandala, Napoklu, Ammathi, Ponnampet and Hudikeri in Kudagu District and Munirabad and Kinnal in Raichur District |
| 2.     | Andaman and Nicobar Islands | Port Blair Municipal Areas   |

**Table-II Number of Shops, Commercial Establishments, Cinemas, Theatres, Hotels, Restaurants, etc. and Total Number of Persons Employed therein during the year 2012 (by States)**

| State / Union Territory |                  | Number of       |                  |                           |                  |   |                  |                      |                  |
|-------------------------|------------------|-----------------|------------------|---------------------------|------------------|---|------------------|----------------------|------------------|
|                         |                  | Shops           | Persons employed | Commercial Establishments | Persons employed | Cinemas, Theatres, Hotels and Restaurants | Persons employed | Total Establishments | Persons Employed |
| 1                       |                  | 2               | 3                | 4                         | 5                | 6   | 7                | 8                    | 9                |
| 1.                      | Andhra Pradesh   | 86712           | 265648           | 15392                     | 100740           | 8350                                      | 49109            | 110454               | 415497           |
| 2.                      | Assam            | 70069           | 64613            | 13417                     | 38692            | 4795                                      | 16877            | 88281                | 120182           |
| 3.                      | Bihar            | 185600          | 201490           | 71986                     | 647569           | 8625                                      | 95706            | 266211               | 944765           |
| 4.                      | Chhattisgarh     | 38893           | 19165            | 5239                      | 10253            | 2332                                      | 3831             | 46464                | 33249            |
| 5.                      | Goa              | 858             | 1235             | 807                       | 3400             | 259                                       | 1309             | 1924                 | 5944             |
| 6.                      | Gujarat          | 450917          | 179774           | 233910                    | 303475           | 18130                                     | 40832            | 702957               | 524081           |
| 7.                      | Haryana          | 232996          | 330969           | 28600                     | 314440           | 5219                                      | 29620            | 266815               | 675029           |
| 8.                      | Himachal Pradesh | 52070           | 16530            | 7181                      | 14117            | 8866                                      | 14267            | 68117                | 44914            |
| 9.                      | Jammu & Kashmir  | 209845          | 42295            | 15017                     | 37685            | 17108                                     | 19483            | 241970               | 99463            |
| 10.                     | Karnataka        | 185289          | 263957           | 114898                    | 746603           | 15855                                     | 108649           | 316042               | 1119209          |
| 11.                     | Kerala           | 289667          | 315128           | 51489                     | 125461           | 22614                                     | 59031            | 363770               | 499620           |
| 12.                     | Madhya Pradesh   | 222827          | 53124            | 118927                    | 73548            | 25456                                     | 16330            | 367210               | 143002           |
| 13.                     | Maharashtra      | 2430309         | 1083930          | 552017                    | 3032780          | 82731                                     | 400722           | 3065057              | 4517432          |
| 14.                     | Manipur          | 2998            | 2572             | 410                       | 1030             | 213                                       | 565              | 3621                 | 4167             |
| 15.                     | Meghalaya        | 9061            | 31356            | 700                       | 3511             | 725                                       | 5800             | 10486                | 40667            |
| 16.                     | Mizoram          | 744             | 1737             | 54                        | 699              | 26  | 168              | 824                  | 2604             |
| 17.                     | Punjab           | 219965          | 109779           | 33653                     | 92617            | 6563                                      | 15718            | 260181               | 218114           |
| 18.                     | Rajasthan        | 432266          | 199552           | 42009                     | 164369           | 39353                                     | 79439            | 513628               | 443360           |
| 19.                     | Tamil Nadu       | 317980          | 267973           | 22337                     | 102670           | 2258                                      | 11529            | 342575               | 382172           |
| 20.                     | Tripura          | 44335           | 16692            | 743                       | 2279             | 620                                       | 1852             | 45698                | 20823            |
| 21.                     | Uttar Pradesh    | 348085          | 1095005          | 221713                    | 676740           | 146739                                    | 441161           | 716537               | 2212906          |
| 22.                     | Uttarakhand      | 63624           | 16958            | 3186                      | 11420            | 5103                                      | 25096            | 71913                | 53474            |
| 23.                     | West Bengal      | 593109          | 481183           | 97105                     | 299895           | 42643                                     | 108246           | 732857               | 889324           |
| 24.                     | A & N Islands    | 473             | 1152             | 283                       | 1508             | 35  | 297              | 791                  | 2957             |
| 25.                     | Chandigarh       | 15428           | 21602            | 5440                      | 30579            | 2139                                      | 8107             | 23007                | 60288            |
| 26.                     | Delhi (NCT)      | 23527           | 60021            | 16774                     | 157689           | 1391                                      | 12340            | 41692                | 230050           |
| 27.                     | Pudducherry      | 18556           | 58828            | 2530                      | 11311            | 2359                                      | 11392            | 23445                | 81531            |
| <b>Total</b>            |                  | <b>6546203</b>  | <b>5202268</b>   | <b>1675817</b>            | <b>7005080</b>   | <b>470507</b>                             | <b>1577476</b>   | <b>8692527</b>       | <b>13784824</b>  |
|                         |                  | <b>(75.31%)</b> | <b>(37.74%)</b>  | <b>(19.28%)</b>           | <b>(50.82%)</b>  | <b>(5.41%)</b>                            | <b>(11.44%)</b>  |                      |                  |

Note: (i) The remaining States/Union Territories did not furnish the Annual Returns for the year, 2012.  
(ii) Percentages may not add up to 100 due to rounding off.

**Table-III Ownership of Shops and Employment therein during the year 2012 (by States)**

| State/Union Territory | Number of Shops                   |                                   |                | Number of owners of shops shown in Col.4 | Number of persons employed |
|-----------------------|-----------------------------------|-----------------------------------|----------------|--|----------------------------|
|                       | Independently run by owners       | Others                            | Total          |  |                            |
| 1                     | 2                                 | 3                                 | 4*             | 5*                                       | 6                          |
| 1. Andhra Pradesh     | -                                 | 86712<br>(100.00)                 | 86712          | 105828                                   | 265648                     |
| 2. Assam              | 36142<br>(51.58)                  | 33927<br>(48.42)                  | 70069          | 33927                                    | 64613                      |
| 3. Bihar              | 131697<br>(70.96)                 | 53903<br>(29.04)                  | 185600         | 185600                                   | 201490                     |
| 4. Chhattisgarh       | 33443<br>(85.99)                  | 5450<br>(14.01)                   | 38893          | 38893                                    | 19165                      |
| 5. Goa                | 420<br>(48.95)                    | 438<br>(51.05)                    | 858            | 858                                      | 1235                       |
| 6. Gujarat            | 361577<br>(80.19)                 | 89340<br>(19.81)                  | 450917         | 450917                                   | 179774                     |
| 7. Haryana            | 159504<br>(68.46)                 | 73492<br>(31.54)                  | 232996         | 232996                                   | 330969                     |
| 8. Himachal Pradesh   | 38566<br>(74.07)                  | 13504<br>(25.93)                  | 52070          | 52070                                    | 16530                      |
| 9. Jammu & Kashmir    | 187863<br>(89.52)                 | 21982<br>(10.48)                  | 209845         | 209845                                   | 42295                      |
| 10. Karnataka         | 106486<br>(57.47)                 | 78803<br>(42.53)                  | 185289         | 185289                                   | 263957                     |
| 11. Kerala            | 162220<br>(56.00)                 | 127447<br>(44.00)                 | 289667         | 278944                                   | 315128                     |
| 12. Madhya Pradesh    | 42232<br>(18.95)                  | 180595<br>(81.05)                 | 222827         | 222827                                   | 53124                      |
| 13. Maharashtra       | 1969799<br>(81.05)                | 460510<br>(18.95)                 | 2430309        | 2430309                                  | 1083930                    |
| 14. Manipur           | 1102<br>(36.76)                   | 1896<br>(63.24)                   | 2998           | 2998                                     | 2572                       |
| 15. Meghalaya         | 6778<br>(74.80)                   | 2283<br>(25.20)                   | 9061           | 9061                                     | 31356                      |
| 16. Mizoram           | 319<br>(42.88)                    | 425<br>(57.12)                    | 744            | 744                                      | 1737                       |
| 17. Punjab            | 164742<br>(74.89)                 | 55223<br>(25.11)                  | 219965         | 219965                                   | 109779                     |
| 18. Rajasthan         | 345847<br>(80.01)                 | 86419<br>(19.99)                  | 432266         | 452568                                   | 199552                     |
| 19. Tamil Nadu        | 240371<br>(75.59)                 | 77609<br>(24.41)                  | 317980         | 240371                                   | 267973                     |
| 20. Tripura           | 28486<br>(64.25)                  | 15849<br>(35.79)                  | 44335          | 44335                                    | 16692                      |
| 21. Uttar Pradesh     | 234545<br>(67.38)                 | 113540<br>(32.62)                 | 348085         | 348085                                   | 1095005                    |
| 22. Uttarakhand       | 55102<br>(86.61)                  | 8522<br>(13.39)                   | 63624          | 63624                                    | 16958                      |
| 23. West Bengal       | 360119<br>(60.72)                 | 232990<br>(39.28)                 | 593109         | 676171                                   | 481183                     |
| 24. A & N Islands     | 136<br>(28.75)                    | 337<br>(71.25)                    | 473            | 473                                      | 1152                       |
| 25. Chandigarh        | 9271<br>(60.09)                   | 6157<br>(39.91)                   | 15428          | 15428                                    | 21602                      |
| 26. Delhi (NCT)       | 4580<br>(19.47)                   | 18947<br>(80.53)                  | 23527          | 17631                                    | 60021                      |
| 27. Puducherry        | 6138<br>(33.08)                   | 12418<br>(66.92)                  | 18556          | 15948                                    | 58828                      |
| <b>Total</b>          | <b>4687485</b><br><b>(71.61%)</b> | <b>1858718</b><br><b>(28.39%)</b> | <b>6546203</b> | <b>6535705</b>                           | <b>5202268</b>             |

The remaining States/Union Territories did not furnish the Annual Returns for the year, 2012.

Figures in brackets indicate percentage to total.

\* Figures in Col.5 may not strictly tally with Col.4 as for shops owned by partner each partner is counted as a separate owner. A Co-operative Store and the like are treated as a shop without owner.

**Table-IV The Number of Inspections Made, Prosecutions Launched, Cases Disposed off by the Courts and Amount of Fine Realised Under the Shops and Commercial Establishments Acts during the Year 2012 (by States)**

| State/Union Territory | Inspections made  | Prosecutions launched | Cases disposed off by the courts | Amount realised as fine (in Rs.) |
|-----------------------|-------------------|-----------------------|----------------------------------|----------------------------------|
| 1                     | 2                 | 3                     | 4                                | 5                                |
| 1. Andhra Pradesh     | 42614<br>(2.97)   | 5248<br>(5.86)        | 3267<br>(4.62)                   | 4,68,960                         |
| 2. Assam              | 33197<br>(2.32)   | 758<br>(0.85)         | 265<br>(0.37)                    | 60,150                           |
| 3. Bihar              | 7520<br>(0.52)    | 261<br>(0.29)         | 10<br>(0.01)                     | -                                |
| 4. Chhattisgarh       | 2987<br>(0.21)    | 1300<br>(1.45)        | 1142<br>(1.61)                   | 3,07,150                         |
| 5. Goa                | 1265<br>(0.09)    | 3<br>(0.00)           | 11<br>(0.02)                     | 1,750                            |
| 6. Gujarat            | 59024<br>(4.12)   | 6956<br>(7.77)        | 3372<br>(4.76)                   | 22,54,713                        |
| 7. Haryana            | 19738<br>(1.38)   | 761<br>(0.85)         | 716<br>(1.01)                    | 10,92,335                        |
| 8. Himachal Pradesh   | 6908<br>(0.48)    | 1568<br>(1.75)        | 1148<br>(1.62)                   | 10,77,900                        |
| 9. Jammu & Kashmir    | 14356<br>(1.00)   | 902<br>(1.01)         | 558<br>(0.79)                    | 2,54,000                         |
| 10. Karnataka         | 25727<br>(1.79)   | 3762<br>(4.20)        | 2130<br>(3.01)                   | 54,57,680                        |
| 11. Kerala            | 75450<br>(5.26)   | 1866<br>(2.08)        | 1313<br>(1.85)                   | 10,97,228                        |
| 12. Madhya Pradesh    | 36936<br>(2.58)   | 9643<br>(10.77)       | 5638<br>(7.96)                   | 14,22,040                        |
| 13. Maharashtra       | 617324<br>(43.05) | 18648<br>(20.83)      | 17193<br>(24.29)                 | 7,41,45,313                      |
| 14. Manipur           | 275<br>(0.02)     | 67<br>(0.07)          | 41<br>(0.06)                     | 10,250                           |
| 15. Meghalaya         | 569<br>(0.04)     | -                     | -                                | -                                |
| 16. Mizoram           | 2<br>(0.00)       | -                     | -                                | -                                |
| 17. Punjab            | 29343<br>(2.05)   | 176<br>(0.20)         | 395<br>(0.56)                    | 1,44,115                         |
| 18. Rajasthan         | 8896<br>(0.62)    | 246<br>(0.27)         | 173<br>(0.24)                    | 44,450                           |
| 19. Tamil Nadu        | 307442<br>(21.44) | 411<br>(0.46)         | 3480<br>(4.92)                   | 4,34,440                         |
| 20. Tripura           | 8997<br>(0.63)    | 74<br>(0.08)          | 7<br>(0.01)                      | 1,17,200                         |
| 21. Uttar Pradesh     | 15112<br>(1.05)   | 3420<br>(3.82)        | 1765<br>(2.49)                   | 1,35,000                         |
| 22. Uttarakhand       | 3594<br>(0.25)    | 966<br>(1.08)         | 586<br>(0.83)                    | 56,865                           |
| 23. West Bengal       | 40162<br>(2.80)   | 5616<br>(6.27)        | 1065<br>(1.50)                   | 5,56,025                         |
| 24. A & N Islands     | 141<br>(0.01)     | 9<br>(0.01)           | 2<br>(0.00)                      | 1,500                            |
| 25. Chandigarh        | 56103<br>(3.91)   | 26841<br>(29.98)      | 26510<br>(37.45)                 | 40,41,048                        |
| 26. Delhi (NCT)       | -                 | -                     | -                                | -                                |
| 27. Pudducherry       | 20159<br>(1.41)   | 18<br>(0.02)          | -                                | -                                |
| <b>Total</b>          | <b>1433841</b>    | <b>89520</b>          | <b>70787</b>                     | <b>9,31,80,112</b>               |

The remaining States/Union Territories did not furnish the Annual Returns for the year, 2012. Figures in brackets indicate percentage to total.